



PARKE BANK

A Return to Better Banking®

Online Banking, Mobile App & eStatement Update

We have exciting news! We are upgrading our Online Banking & Mobile App!

Please be informed that we are upgrading the features, design and offerings on our Online Banking, Mobile Banking app and eStatements to provide you with a more rewarding experience. Our updated mobile app offers a sleek new design, making it easier for you to access information about your accounts and transactions.

When: The changes are set to take place on August 15, 2024.

What do you need to do: Nothing at this time. We will send you an updated email once the migration gets closer with detailed information.

Online Banking Key Features

- View account balances
- 24-hour access to checking, loans and CDs
- Transfer money between accounts instantly
- Request an ACH transfer
- Schedule future transfers to repeat on a regular basis
- Access online statements and check copies
- Pay bills online
- Online account opening
- Safe and secure

Bill Pay Key Features

- Pay your bills in 3 easy steps
- Variety of payment options, including electronic payments, bill reminders, and automatic payments
- Schedule and process expedited bill payments
- View pending and past payments
- Transfer funds between institutions
- *Send money with Zelle®
- Safe and secure

Mobile App Key Features

- Secure and Reliable: Enjoy 24/7 account access
- Speedy Balance Check: Use your fingerprint for quick balance updates
- Convenient Account Info: Easily locate transaction details and current balances
- Seamless Transfers: Effortlessly make internal and external transfers
- Bill Pay: Make payments on the go
- Check Deposit: Snap photos to deposit checks instantly
- Scheduled Transactions: Keep track of pending deposits, transfers, and bill payments
- Loan Payments: Transfer payments directly to your loans
- Statement Management: View and manage your statements
- Password Security: Change your password for added safety
- Branch Locator: Find the nearest branch or ATM with a simple tap
- Online Account Opening- Simply click the link to our website to open an account online

What's New for eStatements?

- The eStatements screen will have a new look
- Once the transition is completed, customers will be able to access 18 months of statements versus the current allowance
- Ability to change your preference online to receive either electronic or paper statements
- Ability to invite a third party (such as an accountant) to view your eStatements
- Loan statements will now be available online

What's not Changing with eStatements?

- Statements are still accessed by logging into Online Banking
- Email notifications will continue to be sent when a new statement is available
- If you are already enrolled in eStatements, you will automatically have access to the new Electronic Documents system.

* Zelle® serves as a digital payment network enabling users to transfer money directly from their bank accounts. Its advantages include quick fund delivery, free usage, encryption for data security, contactless payments, and being an effective payment option for small businesses.

