

Meet Your Interactive Teller

The Future of Banking

There's a new banking technology out there that's changing the very nature of banking as we know it. Introducing Interactive Teller Machines (ITMs), the future of convenient banking.

ITMs have the same functionality as normal ATM machines, where customers can deposit cash or checks and withdrawal cash. But ITMs have one awesome extra features that the basic ATM does not have. ITMs allow customers to talk to a real live bank teller on a video monitor if they so wish.



The presence of a live teller on these machines is important because it allows customers to do things that they would not be able to do at a normal ATM. These machines are becoming popular across the country, but have yet to be implemented across the board.

How ITM's Create Better Banking

Faster Service, Less Waiting. Nobody enjoys waiting in long lines at the bank. The majority of people are in line because they have a question or need assistance from a bank teller. ITMs will help create faster service at branches by providing another means of speaking to a bank teller. The interactive tellers on screen are fully capable of handling your transaction and assisting you in every way that an in-person teller can. Ditch the lines and just press the call button!

Technology Meets Personalization. An ITM is fundamentally an enhanced ATM. ATMs have been a wildly successful technological development in the banking world. An ITM plays off of this success and convenience by adding a personalized element to this technology. Having the option to video chat with a bank teller gives each customer a chance to have their experience tailored exactly to their needs. Need a check cashed to the penny? ITMs can do that. Have a question for a bank teller? Look no further. You can still utilize the convenience of ATM technology, but you can add a personal element if you wish. It's a true win-win!

Lost or Stolen Card Assistance. ITMs are very valuable when cards are lost or stolen. ITMs give customers a way to prove their identity by showing their driver's license or other forms of ID to the video teller. If the teller can confirm the person's identity, they can authorize a withdrawal from their account and have the cash sent out of the ITM machine.

Risk of Robbery Nearly Vanishes. ITMs create a safer environment for people withdrawing money. If you feel uncomfortable being alone while withdrawing cash, simply call a teller while you make your exchange. The presence of a video teller will deter criminals. Video tellers can watch what's happening while you make a withdrawal and report any suspicious activity to police immediately.

Interactive teller machines are quickly gaining popularity among customers and bank branches alike. Stop by Parke Bank today to experience all that ITMs have to offer!

